

Life in OUTPATIENT SERVICES

By Dr Chie Zhi Ying

As the first ray of dawn arrives
 Polyclinics come to life
 Patients ever eager to seek advice
 While doctors try their best to empathise
 Through counselling we make patients realise
 That staying fit and healthy is really wise

Life is unpredictable and full of excitement
 As anyone could come through with a click of the button
 Dealing with chronics is a never-ending challenge
 As we all seek to strike a careful balance
 Tirelessly rehashing the importance of meds compliance
 And praying patients will follow with due diligence

Acutes can be equally mind-boggling
 With multiple complaints that send heads spinning
 As we juggle every day with task prioritising
 What matters most is early triaging
 When patients return happy and smiling
 That's the best reward that keeps us going

Sitting in the Emergency Room is overwhelming
 And you constantly wonder how to survive

The young ones are really bundles of joy
 Though vaccinations make them cry
 Infectious control can be a tad too dry
 But it is crucial to protect you and I
 We learn, teach and grow every day
 But what's life without some little play?
 Though you may choose to practise your own way
 Protocols and guidelines are here to stay
 Courageously we forge on come what may
 Believe in yourself and have great faith

Nurses perform their duties with great valour
 Pharmacists, our champions against meds error
 Ops staff ever ready with pleasant but firm manners
 Allied health's dedication is what really matters
 Healthcare is not about fame and glamour
 It's to serve our community with pride and honour ■



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