



UNDERSTANDING INDEMNITY AND HOW TO DEAL WITH DIFFICULT SITUATIONS

Take this opportunity to speak with different indemnity providers and learn about the products available. SMA's Professional Indemnity Committee will also share about how to deal with difficult situations.

| TIME | PROGRAMME | SPEAKER |
|---------|--------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------|
| 2.00 PM | Indemnity – What we as medical practitioners need to understand | Dr Lee Pheng Soon Chairperson, Professional Indemnity, SMA |
| 2.30 PM | What is out there? – Solutions by our indemnity partners | Marsh and MPS |
| 3.10 PM | Telemedicine Case Study | Marsh and MPS |
| 3.35 PM | “Siao Liao, Kena Complaint Letter” What to do when I need help? | Ms Mak Wei Munn Partner, Allen & Gledhill Dr Bertha Woon Breast Surgeon, Bertha Woon General and Breast Surgery; Council Member, SMA |
| 3.55 PM | Support during crisis – Role of peer support | Dr Chong Yeh Woei Senior Physician, Singapore Medical Specialist Centre |
| 4.15 PM | Questions and Answers and Panel Discussion | |



5 September 2020, Saturday
1.30 pm to 5 pm

Webinar
2 CME points
(subject to Singapore Medical Council's approval)

